SAC: 351273 State: lowa

Peoples Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline

- (4) Eligible carriers may not collect a service deposit in order to initiate Lifeline service, if the qualified applicant voluntarily elects toll blocking where available.
- **39.3(3)** Qualified applicants. To be eligible for Lifeline or Link-Up assistance, an applicant must either have income that is at or below 135 percent of the Federal Poverty Guidelines or participate in one of the following programs:
  - a. Medicaid (e.g., Title XIX/Medical, State Supplemental Assistance);
  - b. Food stamps;
  - c. Supplemental Security Income;
  - d. Federal Public Housing Assistance Section 8;
  - e. Low-income Home Energy Assistance Program;
  - f. Temporary Assistance to Needy Families;
  - g. National School Lunch Program's free lunch program.

**39.3(4)** Certification. The certification of eligibility for Lifeline or Link-Up rate assistance shall be upon a form as set forth below. The form shall be supplied to the applicant by the eligible carrier.

# LINK-UP AND LIFELINE RATE ASSISTANCE CERTIFICATION

| 10 - | Name SSN   |            |
|------|--|------------|
| _    |  |            |
| Cit  | City State   | Zip        |
| Ph   | Phone Number where you may be reached or receive messages (  | )          |
|      | Please answer the following questions (indicate by check mark):  |            |
| 1.   | By filling out this application I (the applicant) request:   |            |
|      | Low-income telephone connection assistance (Line-Up) and   | l/or       |
| _    | Low-income telephone Lifeline assistance.  | Stantish . |
| 2.   | 2. Have you received Link-Up assistance at the above address in the  | past?      |
|      | Yes  |            |
|      | No   |            |
|      | If the answer is "yes", you are not eligible for Link-Up assistance.   |            |
| 3.   | 3. Are you participating in any of the following programs?   | X          |
|      | Medicaid (e.g., Title XIX/Medical, State Supplemental Assist   | ance)      |
|      | Food stamps  |            |
|      | Supplemental Security Income   |            |
|      | Federal Public Housing Assistance Section 8  |            |
|      | Low-income Home Energy Assistance Program  |            |
|      | Temporary Assistance to Needy Families   |            |
| 4    | National School Lunch Program's free lunch program   | Caprillabi |
| 4.   | en la fan internacionale de anticología per percenta de anticología de anticologí | idelilles? |
|      | Yes  |            |
|      | No   |            |

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|--|--|---|--|--|
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| Peoples Telephone Company  |  |   |  |  |
| Form 481 Line No.: 1210 Term   | ns and Conditions of Voice Telephony Lifeline  |   |  |  |
| programs. I agree to notify t<br>assistance programs I checked<br>Poverty Guidelines.  | on of this application does not constitute im<br>the telecommunications carrier if I cease to<br>d above or if my income becomes greater the | participate in any of the public<br>han 135 percent of the Federa |  |  |
| application and understand   | of perjury the above information is true. I had I must meet the above qualifications to  |   |  |  |
| programs. SIGNATURE  |  | DATE  |  |  |
| 39.3(5) Data collection. Eligible carriers shall keep records of the number of subscribers receiving Up and Lifeline assistance. Each eligible carrier must keep accurate records of the revenues it forgo providing Lifeline and Link-Up. The board requires that the carrier file information with the fee administrator demonstrating the carrier's Lifeline and Link-Up plans meet the federal criteria, indicating number of qualifying low-income consumers, and stating there are no state contributions.  In addition, eligible carriers shall mail each year to Lifeline and Link-Up subscribers the verification set out below (or another form that requests the same information), in a sample size consistent with formulas and table set forth in Appendix J of In the Matter of Lifeline and Link-Up, Report and Orde Further Notice of Proposed rulemaking, WC Docket No. 03-109, Release No. 04-87, 199 FCC Rcd 8302 29, 2004). Subscribers who receive the verification form should be selected at random. Eligible cashall then verify on their annual report that they have performed the required verification. |  |   |  |  |
| LINK   | C-UP AND LIFELINE RATE ASSISTANCE VERIFICA   | ATION   |  |  |
| Failure to return this verification  | on within 30 days may cause you to no longer   | be eligible for this subsidy.                                     |  |  |
| Name   | SSN  |   |  |  |
| Address  |  |   |  |  |
| City   | State  | 7in   |  |  |
| City   | State  | Zip   |  |  |
| I am currently receiving low-in  | come monthly telephone bill assistance (Lifeli   | ne) at the following:   |  |  |
| Phone Number:  |  |   |  |  |
| Address:   |  |   |  |  |
| I am currently participating in  | the following program(s):  |   |  |  |
| Medicaid (e.g., Title  | XIX/Medical, State Supplemental Assistance);   |   |  |  |

\_\_\_\_ Food stamps; \_\_\_\_ Supplemental Security Income;

Federal Public Housing Assistance Section 8;

Low-income Home Energy Assistance Program; \_\_\_\_ Temporary Assistance to Needy Families;

National School Lunch Program's free lunch program; or

My income is at or below 135 percent of the Federal Poverty Guidelines.

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I agree to notify the telecommunications carrier if I cease to participate in any of the public assistance program I checked above or if my income becomes greater than 135 percent of the Federal Poverty Guidelines.

I certify under penalty of perjury the above information is true. I have read the information on this application and understand I must meet the above qualifications to receive assistance from these programs.

| SIGNATURE      | 0.477 |
|----------------|-------|
| CIC-NIA II IDE | DATE  |
|                |       |

# 39.3(6) Customer notification.

- a. Eligible carriers shall inform all persons ordering new or transferring existing residential service of the Link-Up and Lifeline assistance programs and shall inquire whether the customer wants to have further information concerning the programs provided, unless it is apparent that the customer would not be eligible.
- b. The eligible carrier shall provide informational brochures and application forms to the county offices of the lowa department of human services, division of community services for the counties served, to the area agency on aging, and to the community action offices of the department of human rights for the region served. In counties or regions served by more than one eligible carrier, the carriers are encouraged to cooperate in providing the brochures and forms jointly.
- c. The eligible carriers shall pursue media coverage of the Link-Up and Lifeline assistance programs. This may include advertising where appropriate.

#### PEOPLES TELEPHONE COMPANY

TELEPHONE TARIFF Seventh Revised Cancels Sixth

|           | PART V |
|-----------|--------|
| Sheet No. | 6      |
| Sheet No. |        |

Filed with Board

## SERVICE CHARGES

#### **B. LIFELINE ASSISTANCE**

The Federal Lifeline Assistance Program is a plan which assists qualified low-income applicants
with reductions in their monthly local exchange service rate. The assistance applies for a single
telephone line at the applicant's principal place of residence. Qualified applicants shall have
their monthly local exchange service rate reduced by the federal support amount defined in 47
CFR 54.403.

2. Eligibility Requirements

To be eligible for assistance, an applicant must provide documentation showing the applicant (1) meets income-based criterion currently defined as at or below 135 percent of the Federal Poverty Guidelines, OR (2) participates in at least one of the following programs as defined by 47 CFR 54.409:

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
- b. Supplemental Nutrition Assistance Program (SNAP)
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low-Income Home Energy Assistance Program (LHEAP)
- f. Temporary Assistance for Needy Family (TANF)
- g. National School Lunch Program's Free Lunch Program

The Lifeline customer is responsible for notifying the Company if the customer ceases to participate in any of the public assistance programs listed above.

A Lifeline customer may only receive assistance from one wireline or one wireless telephone provider per household.

3. Application for Assistance

An applicant shall request telephone assistance through completion of a certification form provided by the Company as governed by 47 CFR 54.410.

### 4. Rates

- a. The Lifeline customer will receive a monthly credit toward their local exchange service rate. The total monthly credit identified in 47 CFR 54.403 shall be used to reduce the Lifeline customer's rate.
- b. Toll blocking shall be included with this service offering without charge. No service deposit would be required if applicant voluntarily elects toll blocking with the initiation of Lifeline Service.

| ISSUED: _ | March 30, 2012 | EFFECTIVE: _       | April 1, 2012     |  |
|-----------|----------------|--------------------|-------------------|--|
| 2207      | Date           |                    | Date              |  |
| BY:       | Monty Morrow   | Regulatory Manager | Aurelal, IA 51005 |  |
| ACCOUNT 1 | Name           | Title              | Address           |  |

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